NEW YORK STATE OF OPPORTUNITY. | **Department of Health**

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Governor	Commissioner	Executive Deputy Commissioner

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Dear Administrator / Technology Officer:

The New York State Department of Health (NYSDOH) has implemented a new notification protocol that providers should follow to inform the NYSDOH when they have experienced a cybersecurity incident at their facility or agency. The attached poster provides contact information for each NYSDOH Regional Office. Providers should use this list to contact their respective NYSDOH Regional Office immediately at the onset of a cybersecurity incident. The Regional Office will then provide instructions to the provider regarding any follow-up activities.

We recognize that providers must contact various other agencies in this type of event, such as local law enforcement. The NYSDOH, in collaboration with partner agencies, has been able to provide significant assistance to providers in recent cybersecurity incidents. Our timely awareness of this type of incident enhances our ability to help mitigate the impact and protect the integrity of our healthcare delivery system and the public's health. Therefore, this protocol should be immediately implemented by all providers of the following types:

- Hospitals, nursing homes, and Diagnostic and Treatment Centers
- Adult care facilities
- Home Health Agencies, Hospices, Licensed Home Care Services Agencies (LHCSA)

These reporting instructions and the attached poster should be shared with your staff designated to report incidents for your facility or agency.

Thank you for your attention to this important activity. Please submit any questions you may have by email to: ohim@health.ny.gov

Sincerely,

Mahesh Nattanmai
Chief Health Information Officer
Office of Health Information Management

Attachment: Cybersecurity_ReportingGuide_poster.pdf
Cybersecurity Incident Notification FAQs Final.pdf